

From: Amy Bestwick amy.bestwick@lalc.co.uk
Subject: Online Training VS Remote Training - important message!
Date: 13 May 2020 at 13:09
To:

AB

Good Afternoon All,

I seem to have sparked some confusion with my earlier email regarding LALC's new online training facility. Apologies for that!

To clarify, the online Councillor's training discussed in my earlier email is a brand new e-training facility that the team have developed. It is information input on to a website with a set of multiple choice questions at the end. It is designed for those councillors that cannot or will not physically attend face to face training. The reasons for this are that we would prefer members to attend the face to face training as this is much more beneficial as a learning tool. With the online training it does not allow for discussions which clarify things for a number of delegates at a time. The online training serves only for those members that will not or cannot attend the face to face. In addition to this it is the increased cost for administration, paying the additional fees for the online provider etc.

The remote training that we have recently begun delivering via Zoom is training which ordinarily would be delivered in a venue, face to face with delegates. The clerks and councillors courses that have been rescheduled to be delivered via zoom **are** covered by the annual training scheme. No additional payment is required and councils will not be invoiced the additional amount for lunches that they would be charged on face to face, full-day training (as of course, this will not be provided).

With regards to face to face delivery, we are delivering as much core training as we possibly can via Zoom and are offering out places to all those that had booked to attend courses which have been cancelled due to social isolating. This is to ensure, wherever possible, we are meeting our obligation to our member councils. Where we would have had external trainers delivering the core training, we are considering requesting them to deliver using Zoom, but if not, these courses will be postponed until the restrictions on gatherings are lifted. It is LALC's absolute intention to catch up on all training postponed due to the current situation, even if this includes delivery in months where we would not usually do training, to ensure that we meet our obligation to all councils signing up to the ATS for 2020/21. Of course, we are as much in the dark about when restrictions will be lifted as all other sectors, so can only make long term decisions based on the information the Government is putting out.

Apologies for any confusion caused, and as always, we thank you for your continued support and patience during these challenging times.

Kind Regards,

Amy

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