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Your contact for this matter is:

Customer Services Team

23rd January 2020

Dear Homeowner,

Flooding: 7-18 November 2019, Property Flood Resilience (PFR) Scheme

Your property has been identified as one that may have been affected by the recent flooding incidents. You may be aware that the Government recently announced grant funding to enable local authorities to run local schemes to increase flood resilience or speed up recovery following flooding incidents, it is called the Flood Recovery Framework Scheme. As more than 25 properties suffered internal flooding in the severe weather event in November 2019, West Lindsey District Council will be participating in this scheme.

As a property owner, you may qualify for a grant of up to £5,000 including VAT to enable work to be completed on your property which will either protect it from future flooding or reduce the impact of any further water ingress.

This grant is only available to households who were affected by the severe flooding event between 7th and 18th November 2019. Eligible households must be primary residences where, as a result of the relevant weather event, flood water entered into the habitable areas of the residence.

Second homes and empty homes are not eligible, also flooded gardens, garages and other outbuildings do not qualify.

In order to apply, you should first speak to your insurance company or loss adjuster about which potential actions could enable you to qualify for the scheme. Alternatively, you could use some of the grant funding to commission a consultant to give you specialist advice, upto £500 (including VAT) of the available grant can be used for this purpose.

Examples of products which could protect your property from future flooding include airbrick covers, non-return valves and pumps. More resilience to future flooding events can be added by using porous plaster or raising electric sockets. We would recommend looking at the Bluepages website for further ideas and guidance <http://bluepages.org.uk> In most cases, we would expect that work under the PFR



funding scheme would be carried out alongside the general insurance company repair process. It is important to note that the funding is only available for work carried out to improve resilience and recoverability **above and beyond** those proposed through the normal insurance process. The Environment Agency have supported the production of a brochure with examples of homes adapted to be flood recoverable from around the country, follow the link below.

<http://edition.pagesuite-professional.co.uk/html5/reader/production/default.aspx?pubname=&edid=659cb024-a5d5-4004-acbf-1d9236228817>

PFR applications will only be approved where the Council is satisfied that they are proportionate and of high quality. All work should meet applicable British Standards which cover flood resilience. Historic properties, particularly those built before 1910 may act differently and specialist advice may be required before undertaking any work.

For applications, or further advice on this scheme, please contact our Customer Service Team, on the number above and they will arrange for the scheme administrator to call you back at a convenient time.

Yours sincerely,



Adrian Selby
Acting Director of Operations